

#### DEAR MAZDA OWNERS

Thank you for your patronage of Mazda vehicles.

We would like to inform you about the update of Mazda Connect CMU (Connectivity Master Unit) software. In the markets below, Mazda owner can update the program using OTA (Over The Air update) function by himself/herself. Please contact a Mazda dealer if any question.

#### **OTA** available markets

Germany, UK, France, Netherlands, Belgium, Switzerland, Austria, Norway, Denmark, Sweden, Finland, Ireland, Portugal, Italy, Spain, Poland, Czech, Slovakia, Hungary, Romania, Baltic countries, Croatia and Slovenia

## JULY 8<sup>™</sup>, 2021

New software update (Version 7000C0A-EU02\_11020) has been released. The following symptoms can be solved or changes have been made.

- When an artist or an album title is selected using voice command, no track may be played.
- When "Call Time Signal" is talked using voice command, Bluetooth\* connection may be disconnected and the screen may freeze on communication to the time signal.
- Voice command may not be recognized.
- While multiple USB devices are connected, track selection using voice command may result in the error message "Too many tracks. This function is not available".
- While adjusting Fader/Balance, if the volume knob is pressed and held to turn the power off, next time the power is turned on, the lines showing current setting for Fader/Balance may not appear.
- If the main power is turned off and then on quickly, while a Bluetooth<sup>®</sup> device is connected, Bluetooth<sup>®</sup> connection may not be resumed.
- After changing the distance unit in the system setting display, the energy efficiency unit in the EcoEnergyManagement screen may not change.
- After updating the emergency call unit (TCU in MDARS) software, DTC for disconnection of the mic may be stored in the CMU.
- After particular operations, the parking sensor screen may freeze.
- The  $360^{\circ}$  view monitor screen may be overlaid with the home screen.
- Language selection may fail to change.
- Warning message may appear leading to a reboot.
- While playing audio tracks using Android Auto™ and displaying the map using Android Auto™, turning the main power off may lead to a reboot.
- Android Auto™ may fail to connect.
- While using Android Auto<sup>TM</sup>, turning the main power off may lead to the display to keep turning on.
- After connecting a device to use Apple CarPlay<sup>TM</sup>, turning the main power on may lead to a reboot.
- [Dutch] Improper spelling for "Gemiddelde efficiëntie".
- [German] Improper translation for "Fahrersitztemperatur".

# THE FOLLOWINGS ARE IMPROVED OR CHANGED SYMPTOMS WITH THE PAST SOFTWARE VERSIONS AS REFERENCES.

# (VER. 7000C0A-EU02\_11018)

- Update detail screen shows incomplete sentence and trying to scroll to the beginning of the sentence leads to the whole sentence to disappear.
- Place markers setting may not keep the change and it may return to the default setting.

### (VER. 7000C0A-EU02\_11016)

- Even if not applicable to the vehicle, charging stations with all of 6 types of connectors appear for searching/displaying the point of interest.
- Charging stations appearing at searching/displaying the point of interest are classified by power output but should be by connector type (Type 2: Normal. CCS2: Fast).

# (VER. 7000C0A-EU02\_11010)

- If a connected mobile device has a problem, DTC U3000:49 (CMU internal malfunction) may be stored.
- Even after changing the setting for temperature unit, the temperature unit in PreAircon\_TimerTemperature may not be changed.
- While voice recognition guidance is in play, if the Bluetooth\* connection to a mobile device is disconnected, voice command may not be accepted.
- Even after a Bluetooth® connection has been disconnected, the icon showing active Bluetooth® connection may continue to be displayed.
- If "Steering shift switch" is selected in the favorites list, it may not move to the setting screen.

#### NOTE

- iPod, iPhone, and Apple CarPlay are registered trademarks of Apple Inc.
- Android and Android Auto are registered trademarks of Google LLC.
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